

● 1300 309 675  
[workandtraining.com.au](http://workandtraining.com.au)

RTO code: 1126



## CHC33021 Certificate III in Individual Support (Ageing)

This qualification reflects the role of individuals in the community, home or residential care setting who work under supervision and delegation as a part of a multi-disciplinary team, following an individualised plan to provide personcentered support to people who may require support due to ageing.

This program is aimed at those who are currently seeking employment in the Aged Care sector and includes a supported work experience component. Please give your nearest Work & Training office a call to assess your suitability.

### Course Schedule

**Duration:** 23 Weeks (including 4 weeks work placement)

**Date:** 22nd January 2025 - 27th June 2025

**Class Time:** 9.00am – 2.30pm

**Format:** 3 days per week in class  
(Wednesdays, Thursdays & Fridays)

**Venue:** Work & Training, 26 Elizabeth Street, Launceston

**Cost:** funded places\* are limited. Building a Skilled Workforce – Job Seeker Fund is a funded initiative of Skills Tasmania.

\*Subject to eligibility.

### For more information

**Contact:**

Work & Training on 6336 0764  
to register your interest

**Location:**

Work & Training,  
26 Elizabeth Street, Launceston

We are based in three convenient locations around Tasmania.

#### Hobart

1 Bowen Rd  
PO Box 447  
Moonah TAS 7009

#### Launceston

26 Elizabeth St  
PO Box 5500  
Launceston TAS 7250

#### Devonport

56 Oldaker St  
Devonport TAS 7310



## Course Information

Training will be delivered by one of our professional trainers with extensive industry experience. The training utilises materials such as power point presentations, paper based resources, current industry workbooks and practical tasks.

Assessments will be conducted using work placement diaries, knowledge, case studies, observation and competency conversation assessment tools.

This program is nationally recognised and on successful completion you will be awarded with the qualification:

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For information around refunds, LLN issues, available support services, possible government subsidies, and all other relevant information, please refer to our student guide handbook – which is located on our website, or can be made available on request.

## Course Content

On completion of the course, participants will be able to demonstrate the practical skills and knowledge regarding:

- Activities of daily living
- Dementia
- Person centered approaches
- Documentation and reporting
- Work, Health & Safety including Infection Control, Manual Handling and Fire Safety
- Palliative Approach and Grief & Loss
- Dignity, maintaining independence, and health & wellbeing

## Units of Competency

|           |  |
|-----------|--|
| CHCAGE013 | Work effectively in aged care  |
| CHCLEG001 | Work legally and ethically   |
| HLTWHS002 | Follow safe work practices for direct client care                        |
| HLTINF006 | Apply basic principles and practices of infection prevention and control |
| CHCCCS031 | Provide individualised support   |
| CHCDIV001 | Work with diverse people   |
| CHCAGE011 | Provide support to people living with dementia                           |
| CHCCCS040 | Support independence and wellbeing                                       |
| CHCCCS038 | Facilitate the empowerment of people receiving support                   |
| CHCCCM005 | Communicate and work in health or community services                     |
| CHCCCS041 | Recognise healthy body systems   |
| CHCPAL003 | Deliver care services using a palliative approach                        |
| CHCCCS036 | Support relationships with carer and family                              |
| CHCAGE007 | Recognise and report risk of falls                                       |
| CHCMHS001 | Work with people with mental health issues                               |

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